



## Claim Reporting

To report a claim, visit [www.aig.com/reportclaim](http://www.aig.com/reportclaim)

In claim management, delays often result in higher costs. Prompt notification of a claim helps ensure that appropriate investigative, legal, and/or medical expertise is applied early in the case when it can have the greatest impact on the outcome.

AIG provides claim reporting services to centralize the reporting of all workers' compensation, general liability, auto and property claims. Regardless of where an accident or injury occurs, AIG offers fast, easy and accurate online and telephonic services to report your claims. By reducing the time it takes to report an injury or accident, our claim specialists can promptly begin working on your case and immediately start to control claim costs. All of the information necessary to file a claim will be obtained and processed for file creation and assignment to the appropriate claim representative.

When reporting a claim to AIG online or telephonically, you are required to answer a series of questions which are specific to state laws regarding accident or injury claim reporting. The account profile is also confirmed and information is verified relating to your location.

1. **Workers' compensation claims** – verify the state in which the injury occurred and obtain relevant claim information as required by the state-specific Workers' Compensation Bureau.
2. **Auto, general liability and property claims** – verify the type of claim and obtain information necessary to complete a Loss Notice form.

### Benefits

- A centralized, controlled data-entry process that reduces errors often caused by difficult-to-read handwritten claim forms.
- More detailed information is available about an injury or accident, which can result in more accurate claim reporting.
- Reduction in lag-time maximizes the benefits of early intervention and investigation.
- Reduction in time required to file a claim.
- Early medical evaluation helps control cost of the claim.
- Early intervention allows for proper treatment to be administered before a pattern of care is established.
- Submission of the most current state-required forms is ensured.



# Claim Reporting

## Reporting a Claim

Register for Internet claim reporting at [www.aig.com/reportclaim](http://www.aig.com/reportclaim) by clicking on the “Register Now” link. Please have your policy information available to register.

If you do not have Internet access, you can report all workers’ compensation, auto, general liability and property claims via the toll free reporting number: [877-399-6442](tel:877-399-6442)

## Preferred Medical Providers

To find an AIG Preferred Medical Provider, click on “Find Nearby Medical Care” from [www.aig.com/intellirisk](http://www.aig.com/intellirisk).

## Loss Runs/RMIS

IntelliRisk provides two report options: Standard Loss Run and Monthly Payment in Adobe PDF or Microsoft Excel formats. Policy, claim and financial information can be viewed on the screen.

Register for IntelliRisk at [www.aig.com/ir](http://www.aig.com/ir) by clicking on the “Enroll in our free service” link. Please have your policy declaration page available to register.

IntelliRisk Advanced provides more detailed viewing, analysis, and reporting communication tools. For more information about IntelliRisk Advanced, visit our website at [www.aig.com/intellirisk](http://www.aig.com/intellirisk) or contact the RMIS Help Desk at [800-767-2524](tel:800-767-2524). Please note there is a charge for this upgraded application.



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